







Special EU Programmes Body Comhlacht na gClár Speisialta AE Special EU Skemes Boadie

SPECIAL EU PROGRAMMES BODY

# CANDIDATE BOOKLET

Programme Officer Information Governance
Belfast
Year Fixed Term Contract















# Contents

INTRODUCTION	4
THE PLAN FOR 2023-2025	5
SUMMARY OF JOB:	
PERSON SPECIFICATION	8
WHAT WE OFFER	9
EQUALITY STATEMENT	11
THE SELECTION PROCESS	11
ADDITIONAL INFORMATION	12

**FOREWORD** 

Thank you for your interest in a role with the Special EU Programmes Body (SEUPB). Our approach is simple: We seek the best people, hire them, and provide them with the tools and

support they need to realise their full potential. Our role is an extremely important one for

society, and therefore we require experience, enthusiasm, and energy to help us contribute to

improving the lives of our citizens.

This is an exciting opportunity for a highly skilled and experienced professional to join SEUPB

at a pivotal moment in its history, as we implement a new wide ranging funding Programme,

and convey the impact that funding has on the lives of the citizens in the region.

We are one of six cross-border bodies set up under the Belfast/Good Friday Agreement, we

have the statutory remit for the management of the EU cross border co-operation

programmes, and we are currently concluding on two of those Programmes, while mobilising

the roll out of the new successor programme PEACEPLUS.

PEACEPLUS is a European Union funding programme supported and developed in

partnership with the European Commission, the Governments of the United Kingdom and

Ireland and the Northern Ireland Executive, with a value of €1.144 billion. We consider it a

privilege, to have this funding package secured for the benefit of our citizens in Northern

Ireland and the six border counties of Ireland, especially in this current economic environment.

We have a wide range of stakeholders as we are directly accountable to the North South

Ministerial Council, and we report to the European Commission, the Government of Ireland,

and the Northern Ireland Executive. We work closely with most of the government departments

in both jurisdictions, and key statutory agencies alongside the community and voluntary sector,

and the private sector.

SEUPB has three offices, located in Belfast, Omagh and Monaghan.

This booklet provides further information on the key responsibilities of the role you have

applied for and sets out the skills and competencies required.

**Gina McIntyre Chief Executive** 

**Special EU Programmes Body** 

3

# INTRODUCTION

The SEUPB is responsible for the PEACE IV and INTERREG VA Programmes and the current PEACEPLUS Programme for the 2021-2027 period and beyond. Our role is to help facilitate the positive impact that European Regional Development Funding will have on the lives of people living across Northern Ireland and the border counties of Ireland.

We are one of the six cross-border Bodies created under the "Agreement between the Government of Ireland and the Government of the United Kingdom of Great Britain and Northern Ireland establishing implementing bodies" signed on 8 March 1999 (the British-Irish Agreement of 8 March 1999).

The Agreement was given domestic effect, North and South, by means of the North/South Co-Operation (Implementation Bodies) (Northern Ireland) Order 1999 and the British-Irish Agreement Act 1999 respectively.

We are responsible to two Sponsor Departments, the Department of Finance (DoF) in Northern Ireland and the Department of Public Expenditure and Reform (DPER) in Ireland, along with the European Commission and the North South Ministerial Council.

#### **SEUPB Mission Statement:**

"To improve people's lives through partnership and cross border cooperation."

#### **SEUPB Vision Statement:**

"We will contribute to the development of a peaceful and prosperous society; striving to continually improve, drive simplicity and inspire our staff to be the best that they can be."

#### Our Guiding Principles:

In carrying out our work we will adhere to the following guiding principles:

- We will deliver our mission, always striving for excellence. We subscribe to the principle of accountability and are prepared to be held accountable for all that we do.
- We will always act with the interests of our stakeholders, beneficiaries and the public to the fore and demonstrate the highest levels of integrity in ensuring the mission of the SEUPB is delivered.
- We will demonstrate equality and respect in all that we do and with everyone that we meet and work with.

# THE PLAN FOR 2023-2025

2023 will see SEUPB closing the PEACE IV and INTERREG VA programmes and opening the PEACEPLUS programme.

The PEACE IV Programme, with a value of approximately €270 million, has provided support to projects which focus on four key objectives: Shared Education; Children and Young People; Shared Spaces and Services; and Building Positive Relations.

With a value of €283 million, the INTERREG VA Programme focuses on research and innovation to support economic development and projects under the themes of Environmental Protection, Sustainable Transport and Health Services.

The new PEACEPLUS Programme, with continued commitment and funding from the European Union, the Governments of the United Kingdom and Ireland, and the EU, is be valued at €1.1 billion.

The objective of the PEACEPLUS Programme is to build peace and prosperity and leave a lasting and tangible legacy across Northern Ireland and the border counties of Ireland. The Programme will help to address many long-standing social and economic challenges which have, and continue to impact on communities, particularly those in rural border areas, as well as ongoing challenges that exist in urban settings.

PEACEPLUS has been divided into six funded themes:

- 1. Building Peaceful and Thriving Communities
- 2. Delivering Socio-Economic Regeneration and Transformation
- 3. Empowering and Investing in our Young People
- 4. Healthy and Inclusive Communities
- 5. Supporting a Sustainable and Better-Connected Future
- 6. Building and Embedding Partnership and Collaboration.

Each theme aims to address longstanding social, environmental, and economic challenges. Within each theme there are several investment areas – these will have a more specific focus and target organisations such as local authorities or community groups.

It is vital we continue to provide opportunities for our community to interact and get to know each other by playing together and talking to each other. They must also have the very real prospect of living in a sustainable, healthy environment - in peace and without the threat of violence.

We have adjusted and adapted to a new way of working during the Covid-19 crisis and we will continue to assist projects so they can continue delivering the very important work they do. While the impact of this crisis is being truly felt by all of us, we are committed to doing what we can to assist and we understand there will be difficult times ahead, both socially and economically.

As an organisation, The Special EU Programmes Body is constantly striving to improve service delivery in support of our customers.

# **SUMMARY OF JOB:**

This role will have responsibility for a range of activities in relation to the implementation of SEUPB's Information Governance Framework. This Framework is structured around 5 key areas of activity: Records & Information Management, Information Compliance, Information Assurance, Information Security, and Information Sharing.

As an Information Governance Officer, you will have a good grasp of the principles and practical application of information governance. You will champion best practice and encourage change across the organisation, understand the importance of privacy by design and information governance best practice.

This is an opportunity to develop within information governance and you will help foster an excellent information governance culture within the organisation.

#### **KEY ASPECTS OF THE POSITION:**

- This role will contribute to the ongoing development and implementation of SEUPB's Information Governance Framework.
- This role will support the Information Governance Team to ensure compliance with both the UK General Data Protection Regulation and Regulation (EU) 2016/679, the Data Protection Act 2018, and other relevant standards, guidance, and legislation.
- This role will contribute to the processing of information requests under the North/South Bodies Freedom of Information Code of Practice within the Information Governance Team.
   This role will contribute with responding to internal and external data/GDPR related queries and provide advice/guidance where appropriate.
- This role will liaise with the IT Security Officer and the Chief Information Security Officer on all matters relating to Information Security.
- This role will contribute to the ISO 27001 Information Security gap analysis exercise to begin in 2024 and will work closely with the IT Security Officer and the Chief Information Security Officer on this.

#### **KEY RESPONSIBILITIES:**

- To contribute to the processing of Freedom of Information requests.
- To contribute to the maintenance of the organisation's FOI publication scheme.
- To contribute to the processing of subject access requests (SARs).
- To support and contribute to the Information Governance Team in managing and advising on internal data/GDPR related queries.
- To contribute to the completion of Data Processing/Sharing Agreements with Third Parties.
- To advise and support colleagues on the completion of Data Protection Impact Assessments (DPIAs) and Screening Exercises and follow-up outstanding actions/recommendations where required.
- To help with preparing submissions in relation to any matters referred to the Information Commissioner's Office.
- To assist in the implementation of the Body's Records Management Policy and associated policies across all Directorates.

- To support Business Area Information Managers in the completion of Quarterly Management Assurance Statements.
- To assist the IT Security Officer with completion of Assurance Mapping Exercises for each Business Unit.
- To support the Information Governance Team and the organisation as a whole with the implementation of a new Retention & Disposal Policy.
- To assist in the development and the delivery of specific Information Governance training programmes for all staff across the organisation.
- To develop and maintain the organisation's Information Governance sections on the shared drive and website.
- To assist where appropriate in the development of internal documentation e.g., staff guidance and procedural manuals.
- To assist the Information Governance team with implementing any audit recommendations.
- To support and assist the public to clarify and refine their requests for information as required.
- To work with colleagues across the Body to gather the requested information and ensure comprehensive understanding of the scope and scale of any request.
- To manage said information enquiries from the public and any internal requests. To explain these enquiries, and the Body's potential responses, to others in an understandable manner.
- To monitor, identify and report on trends in information rights and Freedom of Information requests and to circulate key data to the team and the wider organisation as necessary.
- To help collate information to support the organisation to learn and improve practice and governance, analysing statistics and providing advice accordingly on how to reduce risk. Escalate issues as necessary.
- To assist the team and the organisation with internal reviews and audits.
- To collate and prepare management information and governance reports.
- To advise colleagues, including up to senior management level, on information governance and records management issues.
- To contribute to an Information Risk Register, reporting and logging risks and mitigation actions as they arise.

The above is given as a broad range of duties and is not intended to be a complete description of all tasks.

JOB TITLE: Programme Officer - Information Governance (3 Year Fixed-Term Contract)

**HOURS:** Minimum 37 hours per week

**SALARY SCALE:** £32,880- £34,011 per annum

**REPORTS TO:** Information Governance Manager

## **LOCATION:**

The successful candidates will be based at the Clarence West Building, Clarence West Street, Belfast BT2 7GP.

# PERSON SPECIFICATION

#### **ESSENTIAL CRITERIA:**

- 5 GCSE's A-C (including Mathematics and English Language) or equivalent.
- A third-level qualification.
- 3 years' experience of working in Freedom of Information or Data Protection.

Or

• 5 years' experience of working in Freedom of Information or Data Protection.

#### **ESSENTIAL EXPERIENCE:**

- Experience of working in a data protection and/or information governance role.
- Experience of processing Freedom of Information requests.
- Excellent organisation and time management skills. The ability to manage multiple tasks while maintaining a high degree of accuracy and attention to detail.

#### **DURATION OF APPOINTMENT**

• This is a 3-year fixed term contract from date of appointment.

#### **REQUIRED COMPETENCIES**

## **Seeing the Big Picture**

Seeing the big picture is about having an in-depth understanding and knowledge of how your role fits with, and supports, organisational objectives and the wider public needs.

#### **Changing and Improving**

Effectiveness in this area is about being responsive, innovative, and seeking out opportunities to create effective change. It is about being open to change, suggesting ideas for improvements to the way things are done, and working in 'smarter', more focused ways.

## **Making Effective Decisions**

Effectiveness in this area is about being objective, using sound judgement, evidence, and knowledge to provide accurate, expert, and professional advice. It means showing clarity of thought, setting priorities, analysing, and using evidence to evaluate options before arriving at well-reasoned, justifiable decisions.

#### **Leading and Communicating**

Effectiveness in this area is about leading from the front and communicating with clarity, conviction, and enthusiasm. It is about engaging with honesty and integrity and upholding the reputation of the organisation.

## **Collaborating and Partnering**

Effectiveness in this area creating and maintaining positive, professional, and trusting working relationships with a wide range of people within and outside the organisation. It requires working collaboratively, sharing information, and building supportive, responsive relationships with colleagues and stakeholders.

# **Managing a Quality Service**

Effectiveness in this area is about being organised to deliver service objectives and striving to improve the quality of service, taking account of diverse customer needs and requirements. It is about effective planning, organising, and managing time and activities to deliver a high quality and efficient service, applying programme and project management approaches appropriately to support service delivery.

#### **DESIRABLE CRITERIA and QUALIFICATIONS**

These will be used for shortlisting purposes in the event of many applicants.

- Qualifications:
- A recognised data protection and/or freedom of information qualification.
- Experience:
- Experience which has involved the gathering of significant amounts of information and producing a wide range of reports and briefings 5 GCSE's A-C (including Mathematics and English Language) or equivalent.
- Experience of working in a data protection or information governance role within the public sector.

#### **REQUIREMENTS**

Travel will be required occasionally to visit each of the office locations in Northern Ireland and Ireland.

# WHAT WE OFFER

#### **Blended (Hybrid) Working**

SEUPB offers a blended working arrangement based on three days in the office and two days homeworking per week. This facility will be applicable to this role after two months, following full completion of onboarding, training, and familiarisation.

## **Financial**

To attract, motivate and retain talented people we believe an attractive, flexible, and rewarding pay structure is essential. (We therefore offer our employees competitive salaries).

#### **Pension**

The SEUPB operates a defined benefit occupational pension scheme (the North South Pension Scheme) worked out on a Career Average basis.

We have outlined some of the key features of the Scheme below.

Generous pension payable for life after you retire which increases in line with inflation\* The pension amount is based on your average salary during your career and the number of years you spend in employment.

The best way to think about the value of the pension is to estimate how much you might have to save to get an equivalent pension privately via another pension scheme. For illustration purposes, as a % of your pay, the cost of an equivalent pension might be up to 40% of pay per year. This annual cost increases with age (i.e., the older you are the greater the % of pay it costs to pay for your pension). So, you'd have to put a significant proportion of your earned income aside to secure such a pension.

As it turns out, typically you are required to contribute of between 4.6% and 7.35% of pay per year, with the balance effectively funded by the Northern Ireland Executive and the Irish government. There are other benefits payable too to provide protection to you and any beneficiaries in the event of illness or death.

\*Inflation is measured by an index known as the Consumer Price Index (CPI) which measures change in the price level of a weighted average market basket of consumer goods and services purchased by households.

## **Holidays NI**

We offer our staff an annual leave entitlement of 25 days rising to 30 days after 5 years' service. In addition to this we also offer 12 statutory holiday days.

#### **Employment Policies**

The SEUPB recognises the importance of work life balance and offers a range of family friendly policies and practices for its employees.

#### **Learning and Development**

All employees will have access to the SEUPB Employee Support & Development Programme. The SEUPB has a dedicated Learning and Development Strategy in which we provide our employees with the training they need to be as efficient and productive while also offering development opportunities to further develop their career in the SEUPB.

#### **Cycle to Work Scheme**

You are encouraged to take advantage of our 'Cycle to Work' scheme, which gives you access to a bike and equipment valued to £1,000 through a VAT-free scheme, for use commuting to and from work.

#### **Family Leave**

Maternity Leave – Up to 52 weeks of which 18 weeks is on full pay. We also offer Paternity Leave, Parental Leave/Shared Parental Leave and Adoption Leave.

## Healthcare

All employees of the SEUPB and their families and friends are eligible to join a private healthcare scheme which provides a range of healthcare services on a discretionary basis at a low monthly cost.

## **Employee Assistance Programme**

All our employees have access to a fully independent 24-hour helpline to assist with any of life's issues or problems, along with access to an accredited counselling service. (All of which is free at the point of use and completely confidential).

#### Location

The SEUPB Headquarters is in Belfast with two Regional Offices in Monaghan and Omagh.

# **EQUALITY STATEMENT**

SEUPB is committed to equality of opportunity and welcomes applications from suitably qualified candidates irrespective of religious belief, gender, disability, race, political opinion, age, marital status, sexual orientation, or whether they have dependants.

The Body would particularly welcome applications from the Protestant community who are currently under-represented in the workforce.

# THE SELECTION PROCESS

#### **Eligibility Sift**

Shortlisting of candidates based on the information contained in their application.

## **Completing the Application Form**

Those candidates who are invited for interview who had submitted their application electronically will be required to formally sign their applications prior to being appointed.

All applications must be made on the form supplied by the SEUPB. (CVs will not be accepted).

Under each of the headings in the application form, candidates are asked to provide a clear and relevant example drawn from their recent work, which illustrates how they match the competence being sought. The information on the application form will be used for sifting and only those candidates who can meet all the Essential Criteria will be considered for interview.

# **Shortlisting**

A shortlist of candidates for interviews will be prepared based on the information contained in the application form. It is essential that all applicants demonstrate on their application form how and the extent to which they satisfy each of the Eligibility and Essential Criteria. In the event of a large volume of candidates, the Desirable Criteria may be used.

The first stage in the selection process will be to conduct a sift of completed application forms against the essential qualification criteria. Applicants who have not fully demonstrated on their

application form how they meet this criterion will not be progressed to the next stage of the process.

Application forms are formatted so that applicants are required to demonstrate how they meet each essential competency. The onus will be on applicants who are completing application forms to demonstrate how they meet each competency.

Where a specified period of experience is mentioned, it may be increased by one-year increments as a method of reducing numbers.

Applications will also be considered from applicants with relevant formal qualifications considered by the selection panel to be of an equivalent or higher standard to those stated above. If putting forward an equivalent qualification, please provide the type of qualification and date awarded. The date awarded is the date on which you were notified of your result by the official awarding body. If you believe your qualification is equivalent to the one required, the onus is on you to provide the panel with details of modules studied etc. so that a well-informed decision can be made.

Should the SEUPB receive a high level of applications, the desirable criteria may be applied to shortlist candidates for interview. Additionally, a short Microsoft Excel exercise may be included as part of the assessment process for this role.

#### At the interview

Those candidates called for interview will be questioned on the areas covered in the application form, personnel specification, and job description. Candidates will be asked questions to enable them to illustrate their competence in each of the areas. They may enlarge upon the information provided on the application form or use different information to illustrate the answer. Candidates will be assessed against the essential criteria and key competencies identified as being a requirement for the role.

# **ADDITIONAL INFORMATION**

Applicants should note that starting salary would normally be at the minimum of the pay scale.

Applicants who intend to return their applications by post should ensure that they post documents in sufficient time to reach us by the closing date.

Late applications will not be accepted under any circumstances. We will accept application forms by either post or electronically by the closing date and time. It is your responsibility to ensure applications reach us by the notified deadline.