JOB DESCRIPTION

Performer

**SITE:** W5 part of the Odyssey Group

**LOCATION:** Queen’s Quay, Belfast, BT3 9QQ

**REPORTING TO:** Visitor Experience Manager

**RESPONSIBLE TO:** Duty Manager

**TERMS:** Fixed term (June-August). Weekends only in June moving to a 7-day rota in July & Aug.

**SALARY:** £13.25 per hour

**DATE:** May 2025

**PLEASE NOTE: We will be holding interviews on Thursday 12th June**

**OVERALL PURPOSE OF THE JOB:**

**About Dinosaurs Survive - W5’s Exciting New Summer Adventure!**

Does the idea of interacting with prehistoric creatures in an immersive show make you smile? Can you see yourself engaging with diverse audiences and bringing the incredible story of dinosaurs to life?

If so, we’d love you to join us, for W5’s exciting new summer experience – *Dinosaurs Survive*! This thrilling adventure will breathe life into awe-inspiring dinosaurs using large-scale animatronics, puppetry, projections, immersive soundscapes and fully themed environments. It’s a magical experience designed to create unforgettable memories for the whole family.

**About the role**

We’re seeking enthusiastic and passionate individuals to help bring this epic dinosaur journey to life. In this role, you’ll morph yourself into a realistic dinosaur by stepping inside our extremely detailed walking costume, controlling its actions and interacting with visitors of all ages. This role is centred around elite visitor interaction, so strong improvisational skills and a flair for engaging audiences are essential!

The Odyssey Trust group of companies is committed to the core ideology of BEET, Best Experience Every Time for customers, colleagues and stakeholders. These principles will be developed with all to support outstanding customer service. All colleagues are expected to commit to the core values shown below:

|  |  |  |
| --- | --- | --- |
| **Core Value** | **Our Behaviour** | **What it means for our Customers** |
| **Positivity** | Smile, can do, have fun | We will always be helpful, welcoming & enthusiastic |
| **Integrity** | Deliver on our promises | We will be trustworthy & respectful |
| **Commitment** | Go above & beyond  | We will go the extra mile |
| **Innovation** | Find new ways to be better | We will always learn & improve |
| **Teamwork** | Together we achieve more | We will work together to put you first |

**MAIN DUTIES:**

After appropriate training the post holder will be involved in the range of activities outlined below:

* Assisting the public to have an enjoyable and engaging visit, by interacting with customer in the Dinosaurs Survive Experience.
* Ensuring W5 is a comfortable, safe and fun environment for visitors, interacting with a diverse range of customers.
* Learning and delivering a script to W5 customers in an interactive themed event. Performing for and interacting with diverse audience groups.
* Reacting to the public by improvising in a manner which is suitable to the varying customer groups, during a performance.
* Staying in character while in the public areas of W5.
* Re-setting one of the interactive staging areas between performances and undertaking cleaning duties before the performances commence.
* Aiding with evacuations, and after training, acting as a Fire Warden with responsibility for a designated area. In the event of an emergency this involves safely evacuating visitors from the building.
* Adhere to safeguarding policy
* Undertake a range of training activities to ensure quality interaction with customers
* Any other duties as requested by your Line Manager

All OTC staff are expected to:

* Maintain excellent working relationships with other staff and volunteers.
* Ensure the delivery of BEET to all our customers and be committed to the Odyssey ethos and objectives.
* Be committed to and work in accordance with our Safeguarding, Health & Safety, Equality and other established policies and procedures.
* Be flexible undertake such other duties that may be required including working evenings, weekends and public holidays.

**SELECTION CRITERIA**

## Essential Criteria

* Previous experience of learning and performing a script to an audience in a formal setting gained within the last 5 years
* A positive, fun, can-do attitude; with a willingness to go the extra mile for a diverse range of customer groups.
* To enjoy working in a busy team, taking pride in a job well done.
* An ability to confidently meet, greet and present to groups.
* Ability to use own initiative to solve customer queries
* Flexible approach, this role will have a rota includes evenings, weekends and holidays.