

## IT Business Analyst

In Norbrook we pride ourselves in being one of the top companies in Northern Ireland and one of the top veterinary pharmaceutical companies globally. We develop & manufacture veterinary medicines, supplying products to 120 countries globally. With a strong portfolio of existing products and significant investment in R&D to launch new products annually, we have opportunities for individuals to join us and develop their career in a global company.

Our business strategy is supported by our Values – Customer Value, One Team, Results Driven, Excellence, Innovation, and Quality – and we support our employees to live the behaviours that creates our culture. Our on-going success is based on the expertise, knowledge and innovation of our employees. If you are interested in joining our team here at Norbrook and supporting our vision, then apply for this role.

### Job Overview

- Investigates, analyses, reviews and documents business functions, processes and information flows.
- Understand the business process and challenges to support the business functions in best practice lean business operation.

### Main Activities/Tasks

- Investigates and models business functions, processes, information flows and data structures using various analysis tools and techniques.
- Analyses and optimizes the inter-relationships between business processes, procedures, systems, interfaces and organizational structures.
- Identifies and gathers business improvement requirements arising from business issues, problems and change initiatives.
- Identifies and specifies business solutions that satisfy business process requirements and resolve business process issues and inefficiencies through the elimination of waste/duplication and non-value added activities.
- Supports the delivery and execution of small to medium sized business process improvement initiatives or projects.
- Arranges, prepares and takes part in end-user meetings as needed and presents issues and solutions both orally and in writing.
- Complete all work in accordance with GxP requirements (GMP, GLP, GCP and GPvP) and any required standards using the appropriate SOPs, methods and tools.
- Support the business on requirements elicitation. Collecting requirements from SME's customers, regulatory authorities and other stakeholders.
- Any other duties deemed necessary by management.

**Essential Criteria:**

- BSc in Computer Science, Information Technology, Business Studies or related subject(s) or equivalent work experience.
- Typically 5+ Yrs experience with 2-3 Yrs experience in business / systems analysis or process engineering.
- Experience working in a manufacturing or pharmaceutical environment.
- Demonstrates a systematic, disciplined and analytical approach to problem solving.
- Demonstrates above average inter-personal skills and confidence dealing with end-users.
- Possesses a good mix of business and IT skills, and a high level of attention to detail.
- Good understanding of benefit analysis and realisation, risk management and software testing.
- Good stakeholder management, communication, time management and organisational skills.
- Good MS-Office (Word / Excel / Project) and MS-SharePoint proficiency.

**Desirable Criteria:**

- Certificate / Diploma in Business Analysis.
- ERP / CRM / SCM / HRM / MES / LIMS application experience.
- Experience working in a regulated environment.
- Lean Six Sigma Green Belt Certified.
- Experience in enterprise architecture, project management or service delivery.

**Duration:** Full time, permanent

**Location:** Newry, Co. Down

**Remuneration:** Salary Attractive

**Benefits:** Free Life Assurance, Company Pension Scheme, 30 days annual leave, Wedding Leave, Employee well-being initiatives, Healthcare plan, Company Sick Pay, Employee Assistance Programme, On-site free parking, Canteen Facilities, Employee Perks scheme, Discounted Car Insurance, Annual Employee raffle, employee recognition scheme, career development opportunities and much more...

**Contact:** The Human Resources Department

Norbrook Laboratories Limited employs a workforce with members of all sections of the community and is committed to appointing people purely on the basis of merit. In accordance with our equal opportunities policy we would particularly like to welcome applicants from the Protestant Community.