



JOB DESCRIPTION

Plumber

SITE: Odyssey Complex, Belfast
LOCATION: Queen's Quay Belfast, BT3 9QQ
RESPONSIBLE TO: Facilities Manager
TERMS: Permanent, 40 hours per week – (Monday to Friday, 8am to 4 pm)
Weekend & callout cover required on a rotational basis
DATE: October 2025

OVERALL, PURPOSE OF THE JOB:

This is an exciting time to join the Odyssey Site Wide Facilities Team. Working in a dynamic environment across the Odyssey site, encompassing the SSE Arena, W5 Science & Discovery Centre, W5 LIFE, Odyssey Place retail space and the Odyssey car parks. The holder will have a site wide remit, responsible for maintaining the estate and its assets to the highest standard, driving continual improvement.

The Odyssey Trust group of companies is committed to the core ideology of BEET, Best Experience Every Time for customers, colleagues and stakeholders. These principles will be developed with all to support outstanding customer service. All colleagues are expected to commit to the core values shown below:

Core Value	Our Behaviour	What it means for our customers
Positivity	Smile, can do, have fun	We will always be helpful, welcoming & enthusiastic
Integrity	Deliver on our promises	We will be trustworthy & respectful
Commitment	Go above & beyond	We will go the extra mile
Innovation	Find new ways to be better	We will always learn & improve
Teamwork	Together we achieve more	We will work together to put you first

MAIN DUTIES

- Carry out Reactive & Planned Maintenance to ensure safe operation and compliance of various mechanical assets within the estate.
- Ensure excellent workmanship, which upholds company standards, complies with building codes, and follows safety requirements.
- Ensure that Odyssey's current health & safety culture is maintained and adhered to [relevant training will be provided] to carry out relevant risk assessments, .
- To update our Facilities Maintenance System on a daily basis.
- To help other department trades when required.
- Manage stock levels / order materials as required.
- Provide weekend call out cover on a rotational basis subject to a successful training period being completed by the candidate – currently 1 in 5 weeks.
- Any other duties as requested by your Line Manager

All OTC staff are expected to:

- Maintain excellent working relationships with other staff and volunteers.
- Ensure the delivery of BEET to all our customers and be committed to the Odyssey ethos & objectives.
- Be committed to and work in accordance with our Safeguarding, Health & Safety, Equality and other established policies and procedures.

Be flexible undertake such other duties that may be required including working evenings, weekends and public holidays, if required.



SELECTION CRITERIA

Please ensure your CV demonstrates the following essential criteria and any desirable criteria you may have.

Essential Criteria

- Qualified engineer in the Mechanical field – NVQ level 3 / City Guilds equivalent.
- 3 years' mechanical post qualification experience within the facilities maintenance sector, preferable in a similar environment.
- Water monitoring experience, systems, tanks, TMV servicing, pump sets.
- Self-driven with a can-do attitude
- The ability to work on your own initiative and to work accurately under pressure
- The ability to work at height and in confined spaces
- Willingness to be flexible, supporting an on-call rota will require some evening works.

Desirable Criteria

- IPAF license
- CSR card
- Good IT knowledge.

Salary

Circa £30,000 dependent on qualifications and experience.

Benefits

The Odyssey Group has a range of benefits which it offers to full and part time staff¹.

- Free car parking.
- 33% Discount in the W5 cafe, including coffee and 10% discount in the W5 shop.
- Complimentary tickets to Belfast Giants and friends and family access to W5.
- Holidays commence at 31 days per year rising to 34 [prorata for part time staff.]
- Company paid social events.
- Contributory pension scheme, life assurance and paid sickness benefit.
- A comprehensive health cash plan plus Winter Flu Vaccination Scheme.
- Salary Sacrifice including pensions, holiday and cycle to work schemes.
- Training opportunities

¹ [Some T&Cs and qualifying periods may apply]